KEYNOTE SPEAKER

SUSAN PUGLIA

Susan Puglia is Vice President of Server Development for IBM's Software Solutions Division, and Director of the Toronto Laboratory. Assuming this responsibility in September, 1998, Susan is responsible for the 1500-person software development team in Toronto, which holds IBM world-wide software missions for application enabling and integration, database management, electronic commerce and retail banking solutions. Susan also provides direction for the development of IBM's e-business application servers for the IBM Software Group. Before taking this position, Susan was Vice President for S/390 Software Development in which she managed the development of the four S/390 operating systems: OS/390, VM, VSE and TPF. 000.

During this time, she was also the senior site location executive in Poughkeepsie, New York. Previously, Susan was the Director of Emerging Technologies and Industry Business for S/390, with responsibility for bringing e-business and Business Intelligence solutions to the S/390 platform.

Susan joined IBM in 1981 as an MVS system programmer in IBM's large systems engineering and programming development laboratory. Subsequently, she held a variety of technical and managerial positions in the large systems development organization. Susan is a graduate of New York University where she received a Bachelor of Arts in Computer Science and Math, and an MBA in International Business and Finance.